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5/15/2014

# Community Resource Assistance Guide

Cumberland County, NC

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N.C. Division of Workforce Solutions

## **Childcare**

Agency Name: **Dept. of Social Services**  
Address: 1225 Ramsey Street, Fayetteville NC 28301  
Phone: 910 323-1540  
Service(s) Offered: Day care, food stamps, low income energy assistance program, emergency food stamps, adult services, CARE Center, transportation to medical appointments, Medicaid, home aide services

Agency Name: **Partnership for Children of Cumberland County**  
Address: 351 Wagoner Drive, Fayetteville NC 28303  
Phone: 910 867-9700, Hrs: 8a-5  
Service(s) Offered: Provides telephone consultation, referrals for parents and child care providers. Sells discounted safety seats, grants for licensed child care facilities, lending library, and training.

## **Clothing**

Agency Name: **Fayetteville Urban Ministry**  
Address: 701 Whitfield Street, Fayetteville NC 28306-1617  
Phone: 910 483-5944  
Contact Person: Emergency services 9am-1:30pm  
Service(s) Offered: Emergency assistance with food, clothing, firewood and household items, including small appliances and linens, parenting classes for troubled parents. Offers free change of clothing and a few toilette items for homeless people in need

## **Education/Training**

Agency Name: **Fayetteville State University**  
Address: 1200 Murchison Road, Fayetteville, NC 28301  
Phone: 910 672-1111  
Website: [www.uncfsu.edu](http://www.uncfsu.edu)  
Service(s) Offered: Provides resources, classes, small business and entrepreneurship classes and counseling service available.

Agency Name: **Fayetteville Technical Community College**  
Address: 2723 Fort Bragg Road  
Phone: 910 678-8462  
Website: [www.faytechcc.edu](http://www.faytechcc.edu)  
Service(s) Offered: Provides resources, classes, small business and entrepreneurship classes and counseling service available.

## **Employment**

Agency Name: **Employment Service Office**  
**Cumberland County JobLink Career Center**  
Address: 414 Ray Avenue, Fayetteville NC 28301  
Phone: 910 4486-1010 or 323-3421  
Email: [esc.jobs.fayetteville@nccommerce.com](mailto:esc.jobs.fayetteville@nccommerce.com)  
Website: [www.ncesc.com](http://www.ncesc.com)

Agency Name: **Army Community Service-Employment Readiness Program**  
Address: Soldier Support Center, Normandy Drive, 3<sup>rd</sup> floor, Ft. Bragg NC 28307  
Phone: 910 396-2390. 396-1425, M-F, 8a-5p  
Website: [www.fortbraggmwr.com/erp.php](http://www.fortbraggmwr.com/erp.php)  
Service(s) Offered: Assists military spouses with employment information, resume writing, volunteer opportunities, job seeking skills workshops, clothing for interviews or starting a new job.

## **Financial**

Agency Name: **Alms House**  
Address: 215 West Patterson Street, Hope Mills NC 28348  
Phone: 910 425-0902, Tue-F, 9a-12:30p:  
Service(s) Offered: Provides emergency food, clothing and limited financial assistance. Must be referred by CC DSS, a pastor or supporting church. Recipients must be southern Cumberland County residents only from zip codes 28348, 28306 and 28304.

Agency Name: **Catholic Charities**  
Address: 590 Cedar Creek Road, Suite 110, Fayetteville NC 28312  
Phone: 910 424-2020, Emergency Assistance Information: M-Th, 9a-12p, F, 9a-11:30a  
Website: [www.dioceseofraleigh.org/how/social](http://www.dioceseofraleigh.org/how/social)  
Service(s) Offered: Family Counseling, emergency Food, Marriage Counseling, emergency assistance as needed. Financial assistance requires referral. Food pantry, children's clothing closet, tax preparation assistance and temporary financial assistance

## **Food**

Agency Name: **Operation Blessing**  
Address: 1337 Ramsey Street, Fayetteville NC 28301-4909  
Service(s) Offered: Provides emergency funds for food, clothing, utility bills, rent, transportation, other immediate crisis needs. Works with area churches in providing assistance. Operates a crisis pregnancy center with free pregnancy tests, and transitional housing/financial assistance. Food and clothing closet available on daily basis.

Agency Name: **Operation Inasmuch**  
Address: 531 Hillsboro Street, Fayetteville NC 28301  
Phone: 910 433-2161  
Service(s) Offered: Serves breakfast daily to those in need. Homeless Assistance

Agency Name: **Green's Home for Women**  
Address: 310 Pennsylvania Avenue, Fayetteville NC 28302-5141  
Phone: 910 717-7009  
Service(s) Offered: Christian based home that provides temporary shelter for homeless women and children, 10 beds. Referral to other agencies that could provide assistance

Agency Name: **Salvation Army**  
Address: 220 East Russell Street, Fayetteville NC 28301 (Shelter: 245 Alexander St, 485-8026)  
Phone: 910 483-8119 (Hours: Mon-Fri, 8:30a-4:30pm)  
Service(s) Offered: Emergency services for food, clothing, utility bills, medical needs, transportation and financial assistance.

Agency Name: **Community Service Center**  
Address: 332 Old Wilmington Road, Fayetteville NC 28301  
Phone: 910 483-4384, M & W, 9a-12p; Meal served Saturdays 11:30a-1p  
Contact Person: Call for information  
Service(s) Offered: Provides emergency clothing and food to persons in need. Must be referred from Dept of Social Services or other social service agencies.

### **Home Health**

Agency Name: **First Home Health and Hospice, Inc.**  
Address: 235 N. McPherson Church Road, Suite 210, Fayetteville NC 28202-4403  
Phone: 910 860-4764  
Service(s) Offered: Home health care services, skilled nursing care, wound care specialists, home health aide service, nutritional therapy, medical social workers, telephone care, IV therapy and hospice care.

Agency Name: **Cape Fear Valley Home Health and Hospice**  
Address: 3418 Village Drive, Fayetteville NC 28304-4549  
Phone: 910 609-6740  
Service(s) Offered: Provides skilled nursing, home health aides, physical therapy, occupational, diet and speech therapy. Aids case management, medical social work services and hospice program for terminally ill.

## **Legal Aid**

Agency Name: **Legal Aid of North Carolina – Fayetteville Office**  
Address: 327 Dick St, Suite 103, Fayetteville NC 278301, M-F, 9a-5p (Th 1p-5p)  
Phone: 910 483-0400 or 1-866-219-5262, Call for an appointment  
Website: [www.legalaidnc.org](http://www.legalaidnc.org)  
Service(s) Offered: Provides free legal assistance to income-eligible individuals. Civil cases only: family law, consumer, social security matters, elderly law, public benefits; domestic-violence prevention program. Must live in Cumberland or Hoke County.

Agency Name: **Staff Judge Advocate General, Office of Legal Assistance-Fort Bragg**  
Address: Bldg 2-1133, Macomb and Armistead Streets, Ft. Bragg NC 28307  
Phone: 910 396-7307, 396-7505, 396-6113 Hrs: M, T, F 9a-4:30p, W 1-4:30, Th 7:30a-4:30p  
Service(s) Offered: Services for military members, dependents and NC retirees only. Provides advice and legal assistance such as wills, domestic relations, non-support, consumer protection-notarizations, taxes, bills of sale and power of attorney, contracts, immigration and naturalization, name changes, NCOER appeals and family law.

## **Local/County Government**

Agency Name: **Cumberland County Government**  
Address: 117 Dick Street, Fayetteville NC 28301  
Phone: 910 678-2902  
Website: [www.co.cumberland.nc.us](http://www.co.cumberland.nc.us)  
Service(s) Offered: Register of Deeds-vital statistics copies for \$3 each (DD214, deeds of trust, birth certificates, etc.), court system, Human Resources

Agency Name: **City of Fayetteville – City Hall**  
Address: 433 Hay Street, Fayetteville NC 28301  
Phone: 910 433-1329  
Website: <http://cityoffayetteville.org>  
Service(s) Offered: Public transportation, trash, community watch, police and related services

## **Medical Care**

Agency Name: **Cumberland County Health Dept**  
Address: 1224 Ramsey Street, Fayetteville NC 28301  
Phone: 910 433-3600

Service(s) Offered: Offers low cost or free medical care to Cumberland county residents who meet requirements.

Agency Name: **Cape Fear Valley Medical Center**  
Address: 1638 Owen Drive, Fayetteville NC 28301- 6 regional clinics  
Phone: 910 615-7199  
Website: [www.capefearvalley.com](http://www.capefearvalley.com)  
Service(s) Offered: Provides acute-care, open-heart surgery, home health and hospice, cancer treatment, maternity services, emergency medicine, pediatric intensive care, wellness programs. **Highsmith-Rainey Specialty Hospital** provides long-term acute care as well as an urgent care facility. **Cape Fear Valley Rehabilitation Center** is a physical rehabilitation facility offering inpatient and outpatient care for brain- and spinal-cord injured, neurologically impaired patients, stroke patients and orthopedic patients. **Behavioral Health Care** is a comprehensive psychiatric hospital with inpatient services for adults and outpatient services for children, adolescents and adults.

Agency Name: **The CARE Clinic**  
Address: 239 Robeson Street, Fayetteville NC 28301  
Phone: 910 485-0555  
Service(s) Offered: Offers free medical care. Must meet income requirements. Call for hours of operation

### **Mental Health**

Agency Name: **Mental Health Center**  
Address: 109 Bradford Avenue, Fayetteville NC 28302  
Phone: 910 32-0601  
Service(s) Offered: Individual, group or family counseling for children and adults. Services include sex offender evaluations, parenting evaluations, child sexual abuse evaluation, and court evaluations, pre-sentence diagnostics, personality testing, intelligence testing, neuropsychological screening, psychosocial rehabilitation programs, residential acute treatment as well as substance abuse treatment programs and 24-hour free helpline.

Agency Name: **VA Medical Center**  
Address: 2300 Ramsey Street, Fayetteville NC 28301  
Phone: 910488-2120  
Website: [www.fayettevillenc.va.gov/contact](http://www.fayettevillenc.va.gov/contact)  
Service(s) Offered: Substance abuse, mental health (in and outpatient services), PTSD, medical care, emergency services, counseling, financial assistance, referral to state veterans nursing home, long-term care.

### **Miscellaneous (Other Services)**

Agency Name: **AmeriCorps.**  
Address: 20312 mail Service Center, Raleigh NC 27699-0312  
Phone: 1-800-820-4483  
Contact Person: Hours: M-F, 8-5  
Email: [volcommission@ncmail.net](mailto:volcommission@ncmail.net)  
Service(s) Offered: Recruits and provides community service volunteers in the US in exchange for educational benefits. Full or part-time community service can be exchanged for educational awards in varying amounts. Must be HS graduate or GED, US citizen or permanent residents, age 17 and older.

Agency Name: **Social Security Administration**  
Address: 145 Rowan Street, Fayetteville NC 28301  
Phone: 1-866-964-6485  
Service(s) Offered: Social Security disability, income and social security card.

Agency Name: **Catholic Charities of the Diocese of Raleigh, Inc. Fayetteville**  
Regional Office-Community Agency Serving Latino Audiences  
Address: 2712 Ft. Bragg Rd Fayetteville, NC 28303  
Phone: 910-424-2020 ext. 26  
Email: [manzanoe@radioc.org](mailto:manzanoe@radioc.org)  
Service(s) Offered: [www.catholiccharities.dioceseofraleigh.org](http://www.catholiccharities.dioceseofraleigh.org)

### **Rent/Utility/Housing**

Agency Name: **The Salvation Army**  
Address: 245 Alexander Street, Fayetteville NC 28301  
Phone: 910 485-8026  
Service(s) Offered: emergency, transitional and permanent housing for men, women and families

Agency Name: **Cumberland Interfaith Hospitality Network Inc.**  
Address: 1130 Stein Street, Fayetteville NC 28301  
Phone: 910 826-2454, ext 22  
Service(s) Offered: Emergency, transitional and permanent housing for homeless families with children. Call for an appointment – CIHN is unable to accept walk-ins because they are working from a waiting list.

Agency Name: **City Rescue Mission**  
Address: 331 Adams Street, Fayetteville NC 28301  
Phone: 910 323-0446  
Service(s) Offered: shelter for homeless women

Agency Name: **Fayetteville metropolitan Housing Authority**  
Address: 88 Grove View Terrace, Fayetteville NC 28302  
Phone: 910 483-6980  
Service(s) Offered: subsidized housing and Section 8 vouchers for low to moderate individuals and families.

Agency Name: **Robin's Meadow Apartments**  
Address: 503 Old Wilmington Road, Fayetteville NC 28301  
Phone: 910485-8026  
Service(s) Offered: Transitional housing for homeless families

Agency Name: **Center for Economic Empowerment & Development**  
Address: 230 Hay Street, Fayetteville NC 28301  
Hours: Mon-Thursday, 8a-5p and Friday 8a-Noon by appointment only  
Phone: 910-323-3377  
Service(s) Offered: Transitional and home ownership assistance, business loans, domestic violence, job search assistance.

### **Support Groups**

Agency Name: **Alzheimer Caregiver Support Group**  
Address: Call to confirm meeting location and times  
Phone: 910 615-1633  
Contact Person: Sam Hutison  
Service(s) Offered: Family support group. Speakers provide advice and support to families that have members with Alzheimer's disease. Information sharing. Call for meeting times and place

Agency Name: **Care Family Violence Center**  
Address: 1225 Ramsey Street, Fayetteville NC 28301  
Phone: 910 677-2532  
Service(s) Offered: Provides emergency shelter and counseling to victims of domestic violence.

### **Transportation**

Agency Name: **FAST – Fayetteville Area System of Transit**  
Address: 433 Hay Street, Fayetteville NC 28301  
Phone: 910 433-1747  
Website: [www.ridefast.net](http://www.ridefast.net)  
Service(s) Offered: Operates 11 bus routes, 5:30a-10:30p. Transfer Center is located at 147 Old Wilmington Road, Fayetteville. Covers over 75 roads, shopping centers and areas of interest.



Agency Name:

**Fayetteville Regional Airport**

Address:

400 Airport Road, Suite 101, Fayetteville NC 28306

Phone:

910 433-1160

Website:

[www.flyfay.com](http://www.flyfay.com)

Service(s) Offered:

Fayetteville Regional Airport (400 Airport Road, Suite 1, Fayetteville, NC 28306) is serviced by three main airlines: US Airways Express, with daily service to its Charlotte, NC hub; ASA, the Delta Connection, with daily service to its Atlanta hub; and American Eagle Airlines, with daily service to Dallas/Ft. Worth.